



NO.1 IN HYDRONIC SYSTEM CONTROL

Customer information conflict materials

Ladies and Gentlemen,

Multiple materials are used in our products to meet a variety of specifications, all of which different origins. Among these are Gold and Tin, which unfortunately could originate from the so called conflict regions.

As an example, the eastern portion of the Democratic Republic of Congo, is considered a conflict region within which, armed militants and paramilitary groups control the mines and force people to work under the worst condition.

For ESBE, it is an urgent concern not to support such groups in any way, even if only indirectly, by utilizing products from such origins.

ESBE processes neither Gold nor Tin directly. Rather the company obtains these in a previously processed form. Accordingly, we have identified all products that contain a significant portion of gold or tin. We have asked the respective suppliers for a confirmation that the base materials used do not origin in the conflict countries, Democratic Republic of Congo, Angola, Burundi, Republic of Congo, Rwanda, Zambia, Sudan, Tanzania, Uganda, and the Central African Republic.

To the best of our knowledge and with a good conscience, we can confirm that our products should not contain metals from the named conflict regions. However, we must clarify that a one hundred percent guarantee cannot be seriously given in these times of global trade. Particularly with respect to recycling, which these metals run through, it is not possible to exclude the potential of inclusion.

With the actions described, we hope that we are following your intentions and are thereby able to meet your requirements.

Reftele 2020.01.09

Sincerely,

A handwritten signature in blue ink, appearing to read "Stefan Johansson", with a long horizontal flourish extending to the right.

Stefan Johansson

Purchase Manager